

## **Erie Insurance Exchange vs. Hollock**

Year: 2003

Court: Pennsylvania Superior Court

Case Number: 67 MAP 2005 (Supreme Court), 298 MDA 2002 (Superior Court)

In Pennsylvania a violation of the Unfair Practices Act should be relevant evidence of bad faith. An insurance company's violations of its own internal guidelines, manuals and procedures is relevant evidence of bad faith. Case upholds post -Campbell ratio of compensatory to punitive damages of 10:1.

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