

## Sample Letter Requesting Re-inspection and Re-testing of a Partially-Damaged Home

NOTE: The sample letter below must be customized to the facts of your individual situation and claim. All portions that are in parentheses and/or underlined must be completed or revised and anything in italics should be removed before you send it. [Please download the PDF version here.]

		[Your Name]
		[Your Street Address]
		[Your City, State, Zip]
(Date)		
(Name of adjuster or highest-ranking	ins. co. employee)	
(Name of Insurance Co.)		
(Address)		
Re: Claim Number:		_
Date of Loss:		
Name of Insured:		

The information presented in this publication is for general informational purposes and is not a substitute for legal advice. If you have a specific legal issue or problem, United Policyholders recommends that you consult with an attorney. Guidance on hiring professional help can be found in the "Find Help" section of <a href="https://www.uphelp.org">www.uphelp.org</a>. United Policyholders does not sell insurance or certify, endorse or warrant any of the insurance products, vendors, or professionals identified on our website.



Address of Insured Property:
Dear,
On [date], my insured home was damaged due to [damaging event or name of disaster]. The damage includes [describe generally, i.e., water, tree fell on house, fire, how close and hot the fire was, charring, a few examples of the damage].
We are continuing to do our best to document the damage and cooperate with your company to get the home professionally inspected and assessed and restored to a safe, habitable, pre-loss condition.
We have reason to believe the home has not been adequately cleaned or thoroughly restored and/or that there remain health hazards in the home due to [damaging event or name of disaster]. [NOTE: If you have evidence/documents/reports/photographs that support your position, describe and/or include copies with your letter]
We are writing to request that our home be re-inspected [and re-tested]. We request that one or more qualified and licensed professionals conduct appropriate testing and inspections and provide detailed documentation of the damage, necessary additional restoration/remediation and a line-item estimate of work that still needs to be completed. We expect your company to cover all costs associated with the reinspections, re-testing and restoration work.
Thank you in advance.
Sincerely,
YOUR NAME

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Para la versión en español, haga clic <u>aquí</u>.

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