

Sample Letter Requesting Re-inspection and Re-testing of a Partially-Damaged Home

NOTE: The sample letter below must be customized to the facts of your individual situation and claim. All portions that are in parentheses and/or underlined must be completed or revised and anything in italics should be removed before you send it. [PRINT THIS DOCUMENT AS A PDF.]

[Date] [Name of adjuster or higher-ranking ins. co. employee] [Name of Insurance Co.] [Address]
Re: Claim Number:
Date of Loss: Name of Insured:
Address of Insured Property:
Dear,
On [date], my insured home was damaged due to [damaging event or name of disaster]. The damage includes [describe generally, i.e., water, tree fell on house, fire, how close and hot the fire was, charring, a few examples of the damage].
We are continuing to do our best to document the damage and cooperate with your company to get the home professionally inspected and assessed and restored to a safe, habitable, pre-loss condition.
We have reason to believe the home has not been adequately cleaned or thoroughly restored and/or that

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there remain health hazards in the home due to [damaging event or name of disaster]. [NOTE: If you have evidence/documents/reports/photographs that support your position, describe and/or include copies with your letter.]

We are writing to request that our home be re-inspected [and re-tested]. We request that one or more qualified and licensed professionals conduct appropriate testing and inspections and provide detailed documentation of the damage, necessary additional restoration/remediation and a line-item estimate of work that still needs to be completed. We expect your company to cover all costs associated with the re-inspections, re-testing and restoration work.

Thank you in advance, Sincerely,

YOUR NAME

MAILING ADDRESS

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