

Survivors Speak: Forced Choice Matrix for Decision-making

Part of the "Survivors Speak" Tip Series

After we lost our home in the Tubbs Fire (2017), we found that we were underinsured and it would be impossible for us to rebuild our home at market prices. Three or four months after the fire, it was clear that once we were paid all monies that we were entitled to from our insurer, we would look for a replacement home to buy. The questions then became where do we want to live and what do we want in a home.

I found a tool online called a "forced choice matrix," which applies to financial priorities.

The gist of this process is to develop a list of wants, then use the decision matrix to rank those from most- to least-important; that is, to force a decision between two items on the list such that one is ranked higher than the other, then tally the "votes". We based our list on the home we had with a few differences (e.g., one-story home instead of two-story).

Our list in no particular order:

- 1. Stay in Sonoma County
- 2. One-story home
- 3. 2000 sq. ft.
- 4. Walk-in closet
- 5. Kitchen open to great room
- 6. Walk-in pantry
- 7. View
- 8. Home oriented to the south
- 9. Hardwood floors
- 10. Small yard

The information presented in this publication is for general informational purposes and is not a substitute for legal advice. If you have a specific legal issue or problem, United Policyholders recommends that you consult with an attorney. Guidance on hiring professional help can be found in the "Find Help" section of www.uphelp.org. United Policyholders does not sell insurance or certify, endorse or warrant any of the insurance products, vendors, or professionals identified on our website. Source: https://uphelp.org/claim-guidance-publications/survivors-speak-forced-choice-matrix-for-decision-making/ Date: April



11. Quiet neighborhood

The Matrix:

Wants		Votes										
			2	3	4	5	6	7	8	9	10	11
Sonoma Co.	1		2 or 1	3 or 1	4 or 1	5 or 1	6 or 1	7 or 1	8 or 1	9 or 1	10 or 1	11 or 1
1-story	2			3 or 2	4 or 2	5 or 2	6 or 2	7 or 2	8 or 2	9 or 2	10 or 2	11 or 2
2000 ft ²	3				4 or 3	5 or 3	6 or 3	7 01 3	8 or 3	3		11 or 3
Walk-in closet	4					5 or 4	6 or 4	7 or 4	8 or 4	9 or 4	10 or 4	11 or 4
Open floor plan	5						6 or 5	7 or 5	8 or 5	9 or 5	10 or 5	11 or 5
Walk-in pantry	6							7 or 6	8 or 6	9 or 6	10 or 6	11 or 6
View	7								8 or 7	9 or 7	10 or 7	11 or 7
South-facing	8									9 or 8	10 or 8	11 or 8
Hardwood	9										10 or 9	11 or 9
Small yard	10											11 or 10
Quiet	11											

Filling out the matrix:

Wants		Votes										
			2	3	4	5	6	7	8	9	1 0	11
Sonoma Co.	1	8	2 or ®	3 or ®	4 or ®	5 or ®			8 or ©	9 o r 1	1 0 or ©	□ or 1
1-story	2	7		3 or ②	® or 2	5 or ②		7 or	8 or ②	9 o r æ	ן יטן	□ or 2

The information presented in this publication is for general informational purposes and is not a substitute for legal advice. If you have a specific legal issue or problem, United Policyholders recommends that you consult with an attorney. Guidance on hiring professional help can be found in the "Find Help" section of www.uphelp.org. United Policyholders does not sell insurance or certify, endorse or warrant any of the insurance products, vendors, or professionals identified on our website. Source: https://uphelp.org/claim-guidance-publications/survivors-speak-forced-choice-matrix-for-decision-making/ Date: April



2000 ft²	3	2		● or 3	© or 3		ூ or 3	8 or 3	9 : 0 : r : 3 :	1 0 or ③	[] or 3
Walk-in closet	4	5			s or 4	6 or ®	ூ or 4	8 or •	9 : 0 : 1 : 4 :	1 0 or ④	or 4
Open floor-plan	5	7				6 or ®	7 or §				or 5
Walk-in pantry	6	0					ூ or 6	® or 6	9 o r 6	or 6	□ or 6
View	7	6						8 or ®	9 0 r 0	1 0 or ⑦	or 7
South-facing	8	2							9 o r 8	® or 8	[] or 8
Hardwood	9	7								1 0 or 9	11 or 9
	10 11										11 or ®

So now our prioritized list was:

- 1. Sonoma County
- 2. Quiet
- 3. One-story, open floorplan
- 4. View
- 5. Walk-in closet
- 6. 2000 ft², south-facing, small yard
- 7. Walk-in pantry

Our replacement home has 7 of our wants out of the original 11, and we did get the top four.

A few things I will say in retrospect:

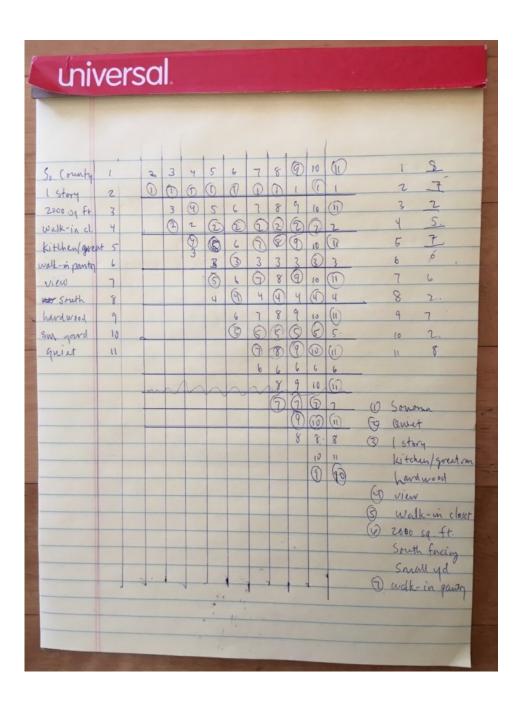
The information presented in this publication is for general informational purposes and is not a substitute for legal advice. If you have a specific legal issue or problem, United Policyholders recommends that you consult with an attorney. Guidance on hiring professional help can be found in the "Find Help" section of www.uphelp.org. United Policyholders does not sell insurance or certify, endorse or warrant any of the insurance products, vendors, or professionals identified on our website. Source: https://uphelp.org/claim-guidance-publications/survivors-speak-forced-choice-matrix-for-decision-making/ Date: April



- this makes us sound a lot more rational and calm than we felt. In truth, we were traumatized and this just helped us think more clearly.
- Had I known at the time that each following year we'd be experiencing more wildfires, evacuations, power outages etc., my list would have been really different. In fact, we're thinking of making a new matrix given the ongoing fire conditions in Sonoma County.

Here's a photo of our actual, messy matrix:





The information presented in this publication is for general informational purposes and is not a substitute for legal advice. If you have a specific legal issue or problem, United Policyholders recommends that you consult with an attorney. Guidance on hiring professional help can be found in the "Find Help" section of www.uphelp.org. United Policyholders does not sell insurance or certify, endorse or warrant any of the insurance products, vendors, or professionals identified on our website. Source: https://uphelp.org/claim-guidance-publications/survivors-speak-forced-choice-matrix-for-decision-making/ Date: April



