

[Great grant news](#)

United Policyholders recently received renewed funding from the Austin Community Foundation and the Silicon Valley Community Foundation for the long term recovery support services we are providing through our Roadmap to Recovery program in Central Texas and in Northern California. We're grateful to the donors who were inspired to help disaster victims and gave so generously to these foundations. We appreciate the thoughtful oversight and support that both foundations are continuing to provide throughout the long term recovery process.

Our Roadmap to Recovery™ services include answering questions and providing information to individual disaster survivors and social service agency case managers. We conduct surveys to identify insurance-related recovery obstacles and progress, host workshops and offer educational programs. Our most recent workshop in Bastrop, Texas focused on negotiating fair value on property items. This same topic has been coming up repeatedly in the San Bruno, California area where homeowners are still struggling to repair and rebuild after a 2010 gas pipeline explosion and fire.

The information presented in this publication is for general informational purposes and is not a substitute for legal advice. If you have a specific legal issue or problem, United Policyholders recommends that you consult with an attorney. Guidance on hiring professional help can be found in the "Find Help" section of www.uphelp.org. United Policyholders does not sell insurance or certify, endorse or warrant any of the insurance products, vendors, or professionals identified on our website.

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