

## Helping New Jersey residents get fair insurance settlements for Sandy damage

## Our ongoing work helping New Jersey homeowners get fair insurance settlements for Sandy damage includes:

- Distributing <u>sample letters and tips for appealing a claim denial and getting a supplemental claim approved for payment</u> and guiding homeowners and the local aid workers engaged in the long term recovery effort.
- Demanding that the National Flood Insurance Program, (run by FEMA) <u>answer our questions</u> on claim disputes and appeals.
- Providing information and help to <u>New Jersey Senator Robert Menendez</u> and his staff on holding the NFIP accountable.
- <u>Coordinating with other advocates</u>, including private attorneys and the Touro Law Center.
- Serving as a clearinghouse for <u>information related to Sandy recovery and insurance</u>
- Guiding New Jersey renters and homeowners on insuring property going forward.
- <u>Friday, December 4th, 2014 FEMA announced</u> it would reopen 300 closed Sandy claims, evaluate whether they were paid fairly, appoint a Flood Insurance Advocate, and consider claim-handling reforms.

This work would not be possible without the generous support of the <u>Hurricane Sandy New Jersey Relief</u> <u>Fund</u> and our Jersey-based volunteers.