

[Nonprofit Offers Free Expert Insurance Advice To Eaton Fire Survivors](#)

Pasadena Now

United Policyholders, a nonprofit organization dedicated to advocating for insurance consumers, is offering free assistance to survivors of the Eaton Fire. The independent organization has scheduled two upcoming events designed to help wildfire victims navigate insurance claims and explore housing options during their recovery journey.

“We’re rooting for you,” said Amy Bach, Executive Director of United Policyholders, emphasizing the organization’s commitment to supporting disaster survivors.

United Policyholders operates independently, accepting no funding from insurance companies.

The first event, a monthly ‘Survivor to Survivor Forum,’ will take place Tuesday, May 20, 2025, at 7:00 p.m. This informal online discussion group connects wildfire survivors with trained volunteers who have experienced similar situations in previous disasters. The forum provides a safe space for sharing experiences and problem-solving with others currently navigating recovery. Interested participants can register at uphelp.org/May20.

A second event, scheduled for Wednesday, June 11, 2025, at 5:00 p.m., will feature a Roadmap to Recovery “Survivors Speak” webinar titled “Options and Strategies for Replacing Your Wildfire Destroyed Home.” The panel discussion, moderated by United Policyholders co-founder Amy Bach, will showcase previous wildfire survivors who took different approaches to home replacement. Registration is available at uphelp.org/June11.

The webinar will cover detailed topics including rebuilding on site, off-site or buying elsewhere; financing via insurance funds, loans, and other resources; decision-making and best practices; logistics such as vetting and hiring contractors; construction quality control; insurer and lender involvement; and the how and why of rebuilding a disaster-resilient home.

The information presented in this publication is for general informational purposes and is not a substitute for legal advice. If you have a specific legal issue or problem, United Policyholders recommends that you consult with an attorney. Guidance on hiring professional help can be found in the “Find Help” section of www.uphelp.org. United Policyholders does not sell insurance or certify, endorse or warrant any of the insurance products, vendors, or professionals identified on our website.

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United Policyholders' structure ensures its ability to serve as a trustworthy resource and effective advocate for consumers dealing with homeowners, health, auto, and business coverage across all 50 states.

For those unable to attend previous webinars, United Policyholders provides recordings on various topics including Insurance and Recovery Help for Wildfire-Impacted Renters; Navigating Wildfire-Damaged Home Insurance Claims (Standing Homes/Partial Losses); Underinsured? Strategies and Remedies for Wildfire-Impacted Property Owners; Navigating Your Contents Claim; Options and Insurance Considerations for Replacing Your Wildfire-Destroyed Home; How to Read and Understand Your Policy; and Wildfire Recovery and Insurance Orientation.

Additional resources are available 24/7 on the organization's website at uphelp.org. The nonprofit encourages recipients to share this information with neighbors who may be displaced with limited access to resources.

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