

Roadmap to Recovery Report



Disaster survivor volunteers Jim Pesout (Butte Fire, 2016), Karen Reimus (Cedar Fire 2003), and Roger Abraham (House fire 2014) staffing UP's table at a Recovery Resource Center

The scale of the devastation from the recent Northern California wildfires is just as mind-boggling as the number of homes, businesses, and lives that were impacted by hurricanes Harvey, Irma, and Maria just a few months ago.

All we can do is all we can do. And thanks to UP's many years of expertise and national network of volunteer partners – we can do ALOT. We are:

- Hosting [workshops](#) and keeping our [libraries](#) updated with current information for impacted households and businesses

The information presented in this publication is for general informational purposes and is not a substitute for legal advice. If you have a specific legal issue or problem, United Policyholders recommends that you consult with an attorney. Guidance on hiring professional help can be found in the "Find Help" section of www.uphelp.org. United Policyholders does not sell insurance or certify, endorse or warrant any of the insurance products, vendors, or professionals identified on our website.

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- Answering questions at our workshops, Local Assistance Centers, and via email, phone calls and our [Ask an Expert](#) forum
- Generating [new guidance](#) as new issues arise
- Coordinating with [partners](#) to help as many people as possible
- [Disseminating information through the media](#)

We are so very grateful for all the volunteers who've so generously given their time and energy to help us provide the unique guidance that makes UP so valuable, and to the donors that support our work.

Roadmap to Recovery Program stats as of 10/31/17

- 20 days staffing a table at the Santa Rosa Local Assistance Center
- 21 Volunteers from Oakland, Berkeley, Mountain Ranch, San Diego, San Mateo, San Francisco, and Sonoma
- 6,233 page views of www.uphelp.org/northbayfires
- 750 copies of the Disaster Recovery Handbook distributed
- 3 workshops completed, 1 additional scheduled for 11/15
- Over 400 attendees at each of our Roadmap to Recovery Workshops
- Video of workshops available for free on our website: www.youtube.com/watch?v=qeS4EdOZbNg
- 500 organizer boxes distributed in partnership with Out of the Ashes – San Diego Fire Survivor Group