

Speak UP: Talk so your insurer will hear you

Here are just a few of UP's many tips for communicating effectively with an insurance company:

- 1. Create a paper trail.
- 2. Be proactive: Document your losses and make specific reimbursement requests.
- 3. Use good grammar, be polite, be persistent.
- 4. Remember you're in a business negotiation and not on a level playing field.
- 5. Use specific instances of improper conduct by your insurer as leverage to negotiate a fair settlement.
- 6. Avoid venting or making threats, but get professional help when necessary.

<u>Click here</u> to read our publication, Speak UP: How to Communicate With Your Insurance Company.

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