

Speak UP: Talk so your insurer will hear you

Here are just a few of UP's many tips for communicating effectively with an insurance company:

- 1. Create a paper trail.
- 2. Be proactive: Document your losses and make specific reimbursement requests.
- 3. Use good grammar, be polite, be persistent.
- 4. Remember you're in a business negotiation and not on a level playing field.
- 5. Use specific instances of improper conduct by your insurer as leverage to negotiate a fair settlement.
- 6. Avoid venting or making threats, but get professional help when necessary.

<u>Click here</u> to read our publication, Speak UP: How to Communicate With Your Insurance Company.

The information presented in this publication is for general informational purposes and is not a substitute for legal advice. If you have a specific legal issue or problem, United Policyholders recommends that you consult with an attorney. Guidance on hiring professional help can be found in the "Find Help" section of <u>www.uphelp.org</u>. United Policyholders does not sell insurance or certify, endorse or warrant any of the insurance products, vendors, or professionals identified on our website. Source: https://uphelp.org/speak-up-talk-so-your-insurer-will-hear-you/ Date: November 22, 2024