

## **The “Catch UP” webinar series: Successfully mediating insurance cases**

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The information presented in this publication is for general informational purposes and is not a substitute for legal advice. If you have a specific legal issue or problem, United Policyholders recommends that you consult with an attorney. Guidance on hiring professional help can be found in the “Find Help” section of [www.uphelp.org](http://www.uphelp.org). United Policyholders does not sell insurance or certify, endorse or warrant any of the insurance products, vendors, or professionals identified on our website.

Source: <https://uphelp.org/the-catch-up-webinar-series-successfully-mediating-insurance-cases/> Date: April 15, 2026

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## CATCH UP

### Continuing Education Webinars for Policyholder Advocates

#### **The fourth installment of Catch UP was a success!**

Catch UP on how to successfully mediate insurance cases. Registration fees support our non-profit's important work empowering the insured. A recording of the webinar is available for purchase at [www.uphelp.org/catchup](http://www.uphelp.org/catchup).

The one-hour long segment of Catch UP, hosted on June 1, 2017, featured UP Executive Director Amy Bach in conversation with [Adrienne Publicover, Esq.](#) (Mediator, JAMS), [Susan B. Grabarsky, Esq.](#) (Policyholder counsel), and [Michael K. Brisbin, Esq.](#) (Insurer Defense counsel).

#### **Successfully Mediating Insurance Cases**

- Plaintiff, defense, and mediator perspectives
- Preparation and negotiation strategies

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- Getting to “yes”

**Price:** \$65 (includes materials), \$50 for UP Sponsors \*MCLE credit pending

**Date:** Thursday, June 1, 2017, at 11:00 am – 12:00 pm PT

**Location:** This was a webinar event, but attendees were invited to join in person\* at JAMS:  
Two Embarcadero Center Suite 1500, San Francisco, CA 94111

*\*Lunch provided for in-person attendees*

This event is brought to you in partnership with United Policyholders and [JAMS](#).

[Click here to purchase the recording](#)