

[UP request granted: NFIP waives strict rules for Harvey claims](#)



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The rules for NFIP claims are much more strict and technical than standard property insurance claims. They say how and when you have to file your flood damage claim, how detailed it has to be, how quickly it can be paid, how long you have to appeal/challenge the NFIP's payment or denial, and an assortment of other limitations. The rules have caused great frustration and economic pain to countless flood victims over the years, and cost the agency dearly in expert fees, bad publicity, and litigation.

In light of the scale of Harvey's devastation, and lessons learned the hard way after Superstorm Sandy and Hurricane Katrina, [the bulletin the program issued on September 3rd, 2017](#), is welcome news for impacted households and businesses in Texas.

THANK YOU, NFIP leadership.