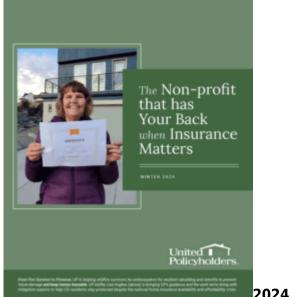


# Winter 2024 Newsletter



2024 Highlights:

## HELPING DISASTER SURVIVORS

- 50+ Roadmap to Recovery<sup>®</sup> events in California, Colorado, Florida and Hawaii (in-person and online workshops, Q&A forums, Survivor to Survivor support forums and Claim Guidance Office Hours)
- 12 new free online help libraries for hurricane, flood and wildfire survivors

## HELPING PEOPLE BE PREPARED

- 100+ insurance-focused disaster preparedness public presentations and events
- Translated and distributed insurance and preparedness tips in five languages thanks to a grant

The information presented in this publication is for general informational purposes and is not a substitute for legal advice. If you have a specific legal issue or problem, United Policyholders recommends that you consult with an attorney. Guidance on hiring professional help can be found in the "Find Help" section of <u>www.uphelp.org</u>. United Policyholders does not sell insurance or certify, endorse or warrant any of the insurance products, vendors, or professionals identified on our website. Source: https://uphelp.org/winter-2024-newsletter/ Date: January 15, 2025



from the CA Office of Emergency Services

• Created localized risk reduction help and resource info for all 58 counties in California

## HELPING LEVEL THE PLAYING FIELD

- 290 quotes or mentions in broadcast, print and online media advocating for consumers
- Advancing a legislative proposal to protect against the unfair use of aerial images and AI
- 11 pro-consumer Friend of the Court briefs filed, helped secure a BIG win on coverage for roof damage from water
- 40+ appearances before Congress, State Houses, and Insurance Regulators
- Helping states adopt new rules that expedite post-disaster insurance payouts

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