

Winter 2024 Newsletter



2024 Highlights:

HELPING DISASTER SURVIVORS

- 50+ Roadmap to Recovery® events in California, Colorado, Florida and Hawaii (in-person and online workshops, Q&A forums, Survivor to Survivor support forums and Claim Guidance Office Hours)
- 12 new free online help libraries for hurricane, flood and wildfire survivors

HELPING PEOPLE BE PREPARED

- 100+ insurance-focused disaster preparedness public presentations and events
- Translated and distributed insurance and preparedness tips in five languages thanks to a grant

The information presented in this publication is for general informational purposes and is not a substitute for legal advice. If you have a specific legal issue or problem, United Policyholders recommends that you consult with an attorney. Guidance on hiring professional help can be found in the "Find Help" section of www.uphelp.org. United Policyholders does not sell insurance or certify, endorse or warrant any of the insurance products, vendors, or professionals identified on our website.

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from the CA Office of Emergency Services

- *Created localized risk reduction help and resource info for all 58 counties in California*

HELPING LEVEL THE PLAYING FIELD

- *290 quotes or mentions in broadcast, print and online media advocating for consumers*
- *Advancing a legislative proposal to protect against the unfair use of aerial images and AI*
- *11 pro-consumer Friend of the Court briefs filed, helped secure a BIG win on coverage for roof damage from water*
- *40+ appearances before Congress, State Houses, and Insurance Regulators*
- *Helping states adopt new rules that expedite post-disaster insurance payouts*

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