



JOHN GARAMENDI  
Insurance Commissioner

December 9, 2003

Amy Bach  
United Policy Holders  
42 Miller Ave.  
Mill Valley, CA 94941

Dear Amy:

Thank you for the assistance provided in our Southern California Fire Workshops. The information that you gave to the communities and fire victims was extremely useful and I am sure appreciated by everyone.

We will continue to work with the affected communities and individuals as issues arise. Please let us know about them so that we can seek solutions. Of course, we will contact you and your organization if we come across any issues that we believe you can assist us in resolving.

Again, thank you for your participation.

Sincerely,

A handwritten signature in cursive script, appearing to read "John Garamendi".

JOHN GARAMENDI

JG:vov/jg

