

Amy Bach
United Policyholders
222 Columbus Ave., Suite 412
San Francisco, CA 94133

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Dear Ms. Bach,

I wanted to thank you for taking the time last week to meet with the insurance lobbyist and communicators group in Sacramento. I regret that I was not able to meet with you in person, but I participated by phone (at least as long as my cell phone allowed).

I wanted to share with you a copy of the "Know Your Stuff" software I discussed briefly during the meeting. This software was developed by the Insurance Information Institute and is available for free either in the packaged form that I have enclosed or by download from the III Web site (www.iii.org), as well as our own site at www.iinc.org.

The software guides both Mac and PC users through a room-by-room home inventory using lists, photos, videos and scanned receipts, and then download the results on to CD, DVD or other media.

You asked during the meeting if anyone provided Web or server space to download household inventories. I learned today that the next generation of this software, which is currently in development, is expected to have offsite storage available. Until then, users are encouraged to either store a copy in a safe deposit box or with a close relative.

Again, I want to thank you for taking the time to share your thoughts and priorities in the meeting last week. For me, it showed that despite our occasional differences, we do have common ground.

Best regards,



Candysse Miller
Executive Director