



COUNTY COMMISSIONERS OFFICE

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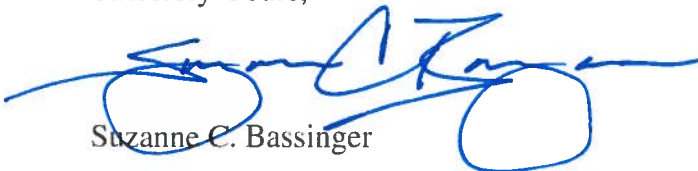
To Whom It May Concern,

Within weeks of a series of 2012 wildfires that devastated our community and destroyed hundreds of homes, Larimer County began coordinating with United Policyholders to help meet our residents' needs with regard to repairs, rebuilding and recovery. Early on, UP provided a supply of free Disaster Recovery Handbooks that were distributed at our local Recovery Center, and shared insights from past disasters.

In the months following the disaster and through the one year anniversary of the wildfires, UP staff assisted our Recovery Manager in outreach and education efforts related to insurance and reconstruction matters. Larimer County and United Policyholders co-hosted seven "Roadmap to Recoverytm" workshops and initiated two surveys that queried our residents on their recovery progress and status. This information is extremely useful in helping us to gauge the status of our citizen's recovery needs.

UP's services came to us highly recommended by Boulder County, and in turn we recommend them to any other city or county whose residents have suffered catastrophic property losses. United Policyholders is a 501(c)(3) with subject matter expertise in insurance recovery and has been a valuable resource to our community.

Sincerely Yours,



Suzanne C. Bassinger