



**American  
Red Cross**

**Bay Area Chapter**  
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San Francisco, CA 94103  
1-888-443-5722  
[www.redcrossbayarea.org](http://www.redcrossbayarea.org)

United Policyholders  
381 Bush St., 8th Fl.  
San Francisco, CA 94104

Dear United Policyholders:

Please accept our gratitude and appreciation for your partnership during the San Bruno gasline explosion in 2010.

The claims assistance workshops, referrals and many many resources you provided were extremely helpful and a tremendous benefit to the residents affected by the disaster. From the beginning, you were an integral part of the San Bruno Resource and Recovery Center.

Most importantly, you have continued to partner with the community and the non-profit sector through your involvement and leadership on the interagency councils and county/regional VOAD's. Together, we are all working towards a shared goal of a more resilient Bay Area.

Sincerely,

*Madelyn Mackie*

Madelyn Mackie  
External Relations Officer  
American Red Cross