Roadmap to Recovery® Program

Funded Recovery Efforts:

- 2020 California Wildfires
- 2020 Colorado Wildfires
- 2021 California Wildfires
- 2021 Colorado Marshall Fire

Other recovery work:

- 2022 Hurricane Ian, Tropical Storm Nicole
- 2022 Tornadoes
- 2022 California Wildfires

Additional Disaster Help Libraries:

- June 2022 Yellowstone Flooding (Montana)
- April 2022 Southwestern Wildfires
- March 2022 Louisiana Tornado

Ask an Expert Forum
Roadmap to Recovery® Program

Roadmap to Recovery Offerings:

- 50+ Roadmap to Recovery Workshops, Survivor to Survivor Forums, Claim Help Q&As, Pro Bono Insurance Legal Help Clinics, Financial Planning Clinics
- 5 Local Assistance Centers
- 8 new, online consumer help libraries
- 10+ new consumer help publications
- 51 Your Insurance Consumer Rights in (State)
Acknowledgments/Appreciation

“United Policyholders has been our primary and most valuable resource in getting through this. Your recent webinar on buying a new home was another very helpful resource. We are very grateful.”

“Thanks so much to everyone in your organization--this all would have been much worse without the resources you so generously provide.”

“United Policyholders was a game changer for my family I appreciate everything you guys do!”

Quotes from Marshall Fire Survivors from 6 month survey
Acknowledgments/Appreciation

Photos: People, companies, nonprofits honored at North Bay Gives Awards 2022
Roadmap to Preparedness Program

50 + Roadmap to Preparedness Presentations and/or Preparedness Fair tabling events so far (in NorCal, Bay Area and SoCal)

Climate Change Adaption assistance to property owners

WRAP (Wildfire Risk Reduction and Asset Protection Project)
- Monthly Working Group Meetings
- WRAP Resource Center
Advocacy and Action

Amicus Project highlights:
- 36 Briefs filed in 2022
- 30+ Presentations before legislatures, regulators, Congress, etc.

COVID Loss Recovery Initiative:
- 75 Briefs filed since start of pandemic
- UP coordinated 10 Moot Courts

UP in the News: Referenced in the media 90+ times including NY Times, Wall Street Journal, Fox News
Advocacy and Action

Legislative and Regulatory Highlights:

- **Departments of Insurance:**
  - Invited lead witness, CDI Reg proceeding: Mitigation in Rating Plans and Wildfire Risk Models
  - Invited lead witness, CA Fair Plan Investigatory Hearing in-person testimony and comments
  - CO – Building Code/Law and Ordinance reg, invited to consult on underinsurance legislation and Fair Plan
  - WA – Credit Scoring Ban
- **Colorado HB22-1111** passage
- **NAIC Presentation:**
  - New Rules for Disaster Claims (CA, OR, CO)
  - Wildfire Mitigation and Property Insurance (Climate Change Task Force)
  - Hurricane Ian briefing
Thank you!

Thanks to support from our charitable foundation partners, Find Help Sponsors, event sponsors and individual and corporate donors, UP continued to provide hands-on and online problem-solving help to thousands of consumers and served as an effective advocate for fair insurance practices in all 50 States throughout 2022.

www.uphelp.org/donate

With your continued support we will be able to meet the challenges ahead, whatever they may be. We’ve got your back when insurance matters.