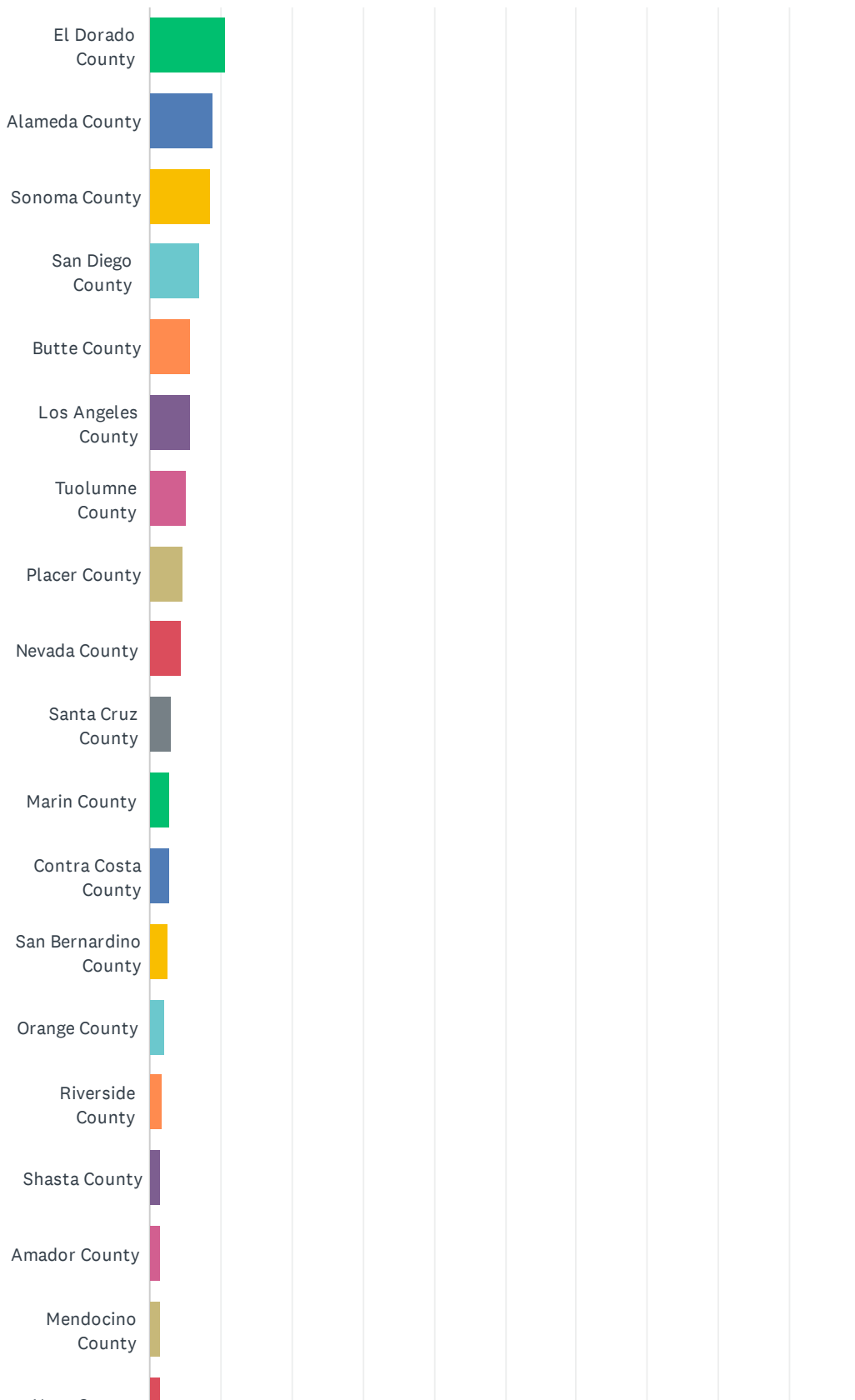
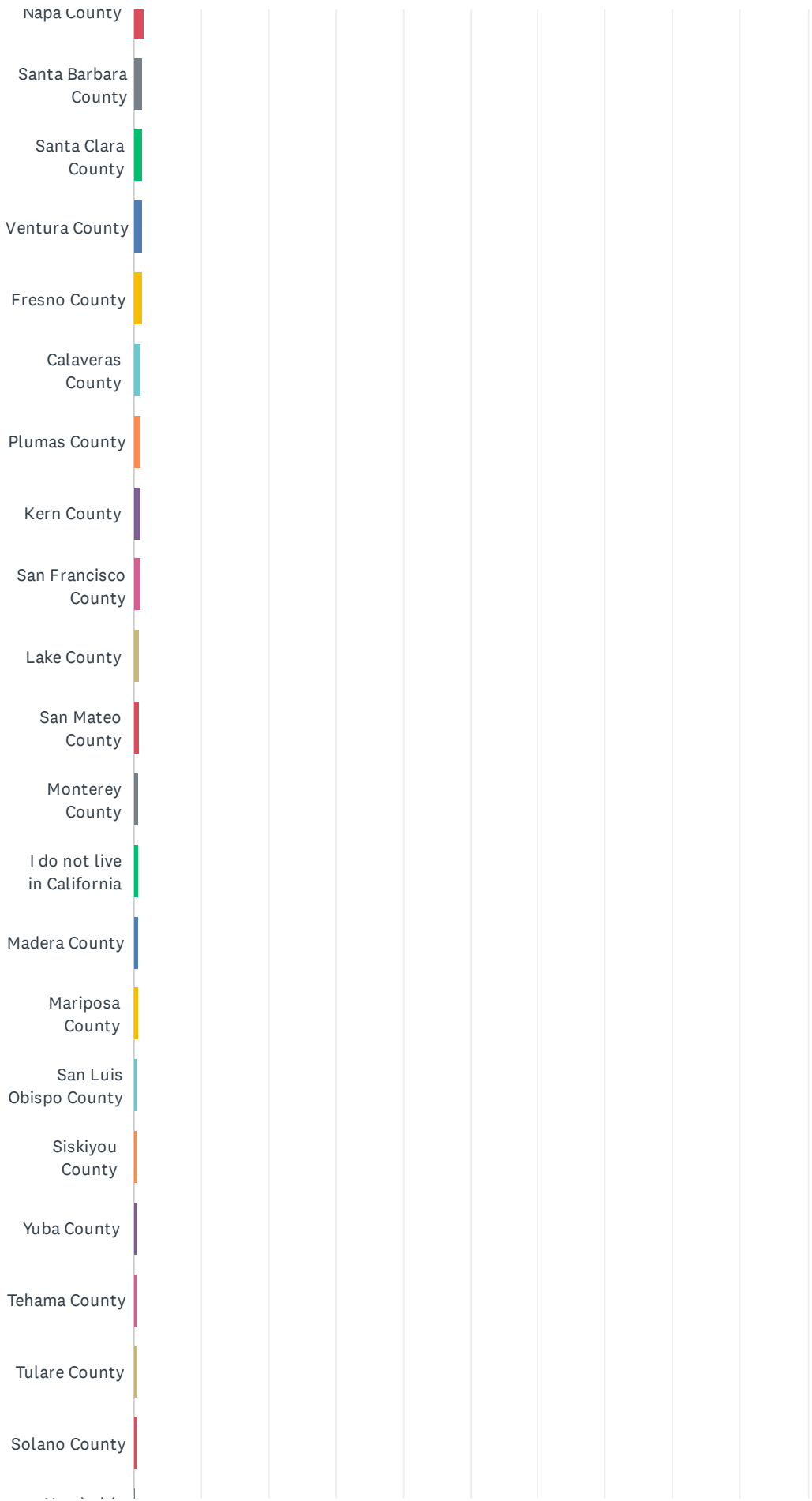


Q1 Where in California is your home located?

Answered: 1,345 Skipped: 0



California Home Insurance Availability Survey



California Home Insurance Availability Survey



California Home Insurance Availability Survey

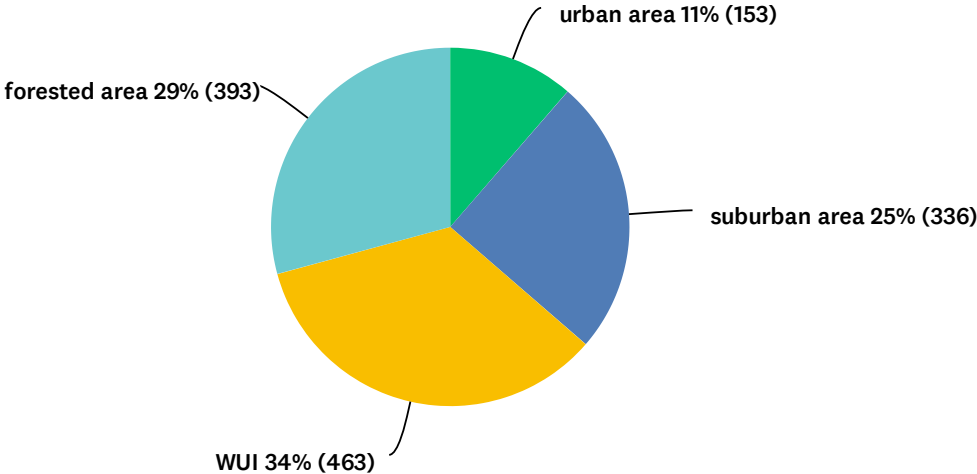
ANSWER CHOICES	RESPONSES	
El Dorado County	10.63%	143
Alameda County	9.00%	121
Sonoma County	8.55%	115
San Diego County	6.99%	94
Butte County	5.80%	78
Los Angeles County	5.72%	77
Tuolumne County	5.13%	69
Placer County	4.76%	64
Nevada County	4.46%	60
Santa Cruz County	3.05%	41
Marin County	2.83%	38
Contra Costa County	2.75%	37
San Bernardino County	2.53%	34
Orange County	2.23%	30
Riverside County	1.71%	23
Shasta County	1.56%	21
Amador County	1.49%	20
Mendocino County	1.41%	19
Napa County	1.41%	19
Santa Barbara County	1.26%	17
Santa Clara County	1.26%	17
Ventura County	1.26%	17
Fresno County	1.19%	16
Calaveras County	1.04%	14
Plumas County	1.04%	14
Kern County	0.97%	13
San Francisco County	0.97%	13
Lake County	0.82%	11
San Mateo County	0.82%	11
Monterey County	0.74%	10
I do not live in California	0.74%	10
Madera County	0.59%	8

California Home Insurance Availability Survey

Mariposa County	0.59%	8
San Luis Obispo County	0.52%	7
Siskiyou County	0.52%	7
Yuba County	0.52%	7
Tehama County	0.45%	6
Tulare County	0.45%	6
Solano County	0.37%	5
Humboldt County	0.30%	4
Sacramento County	0.30%	4
Trinity County	0.22%	3
Del Norte County	0.15%	2
Glenn County	0.15%	2
Mono County	0.15%	2
Sierra County	0.15%	2
Alpine County	0.07%	1
Imperial County	0.07%	1
Kings County	0.07%	1
San Joaquin County	0.07%	1
Stanislaus County	0.07%	1
Yolo County	0.07%	1
Colusa County	0.00%	0
Inyo County	0.00%	0
Lassen County	0.00%	0
Merced County	0.00%	0
Modoc County	0.00%	0
San Benito County	0.00%	0
Sutter County	0.00%	0
TOTAL		1,345

Q2 How would you describe where your home is located?

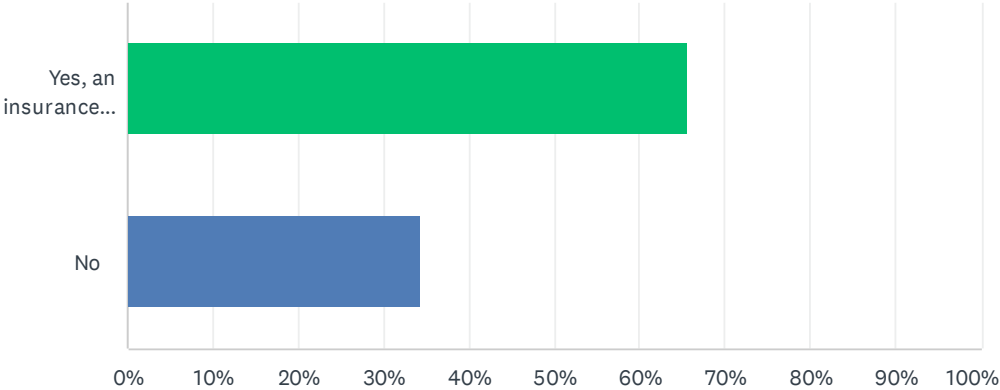
Answered: 1,345 Skipped: 0



ANSWER CHOICES	RESPONSES
urban area	11% 153
suburban area	25% 336
WUI	34% 463
forested area	29% 393
TOTAL	1,345

Q3 Did an insurance company drop/non-renew your home policy in the past 3 years?

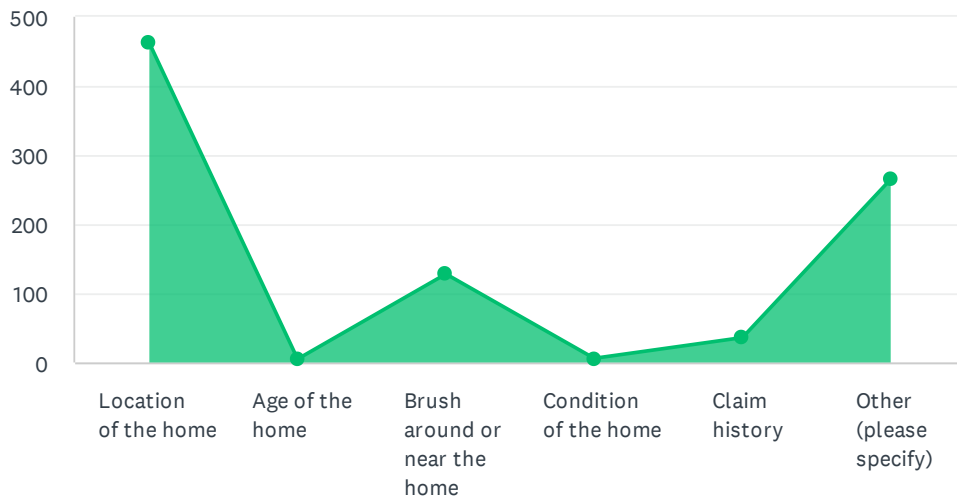
Answered: 1,345 Skipped: 0



ANSWER CHOICES	RESPONSES	
Yes, an insurance company dropped/non-renewed my policy	65.65%	883
No	34.35%	462
TOTAL		1,345

Q4 What reasons were given to you for being dropped by your home insurance company?

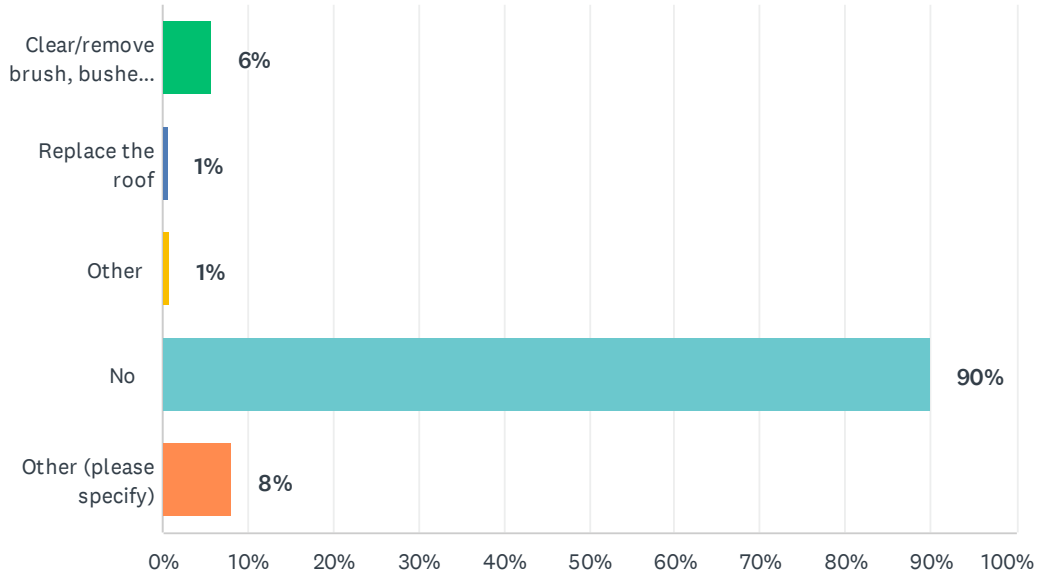
Answered: 772 Skipped: 573



ANSWER CHOICES	RESPONSES	
Location of the home	59.84%	462
Age of the home	0.65%	5
Brush around or near the home	16.58%	128
Condition of the home	0.78%	6
Claim history	4.66%	36
Other (please specify)	34.33%	265
Total Respondents: 772		

Q5 Did an insurance company or agent tell you to make specific improvements in order to keep your policy? Please check all that apply

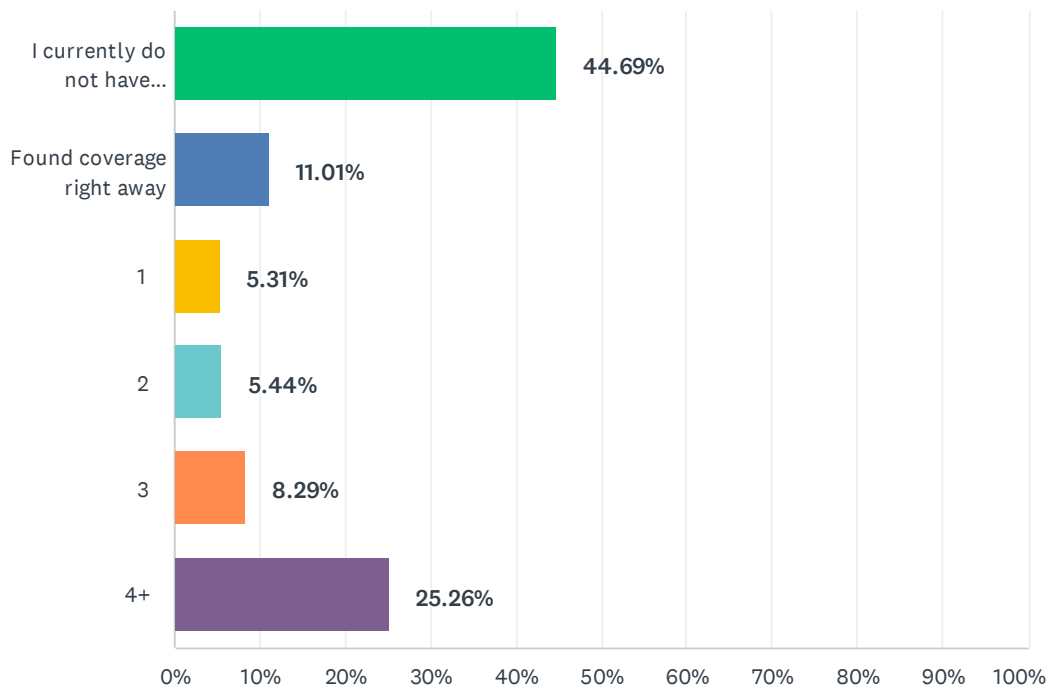
Answered: 772 Skipped: 573



ANSWER CHOICES	RESPONSES	
Clear/remove brush, bushes, plants or trees around the home	6%	44
Replace the roof	1%	5
Other	1%	7
No	90%	695
Other (please specify)	8%	62
Total Respondents: 772		

Q6 How many insurance companies turned you down before you found replacement coverage?

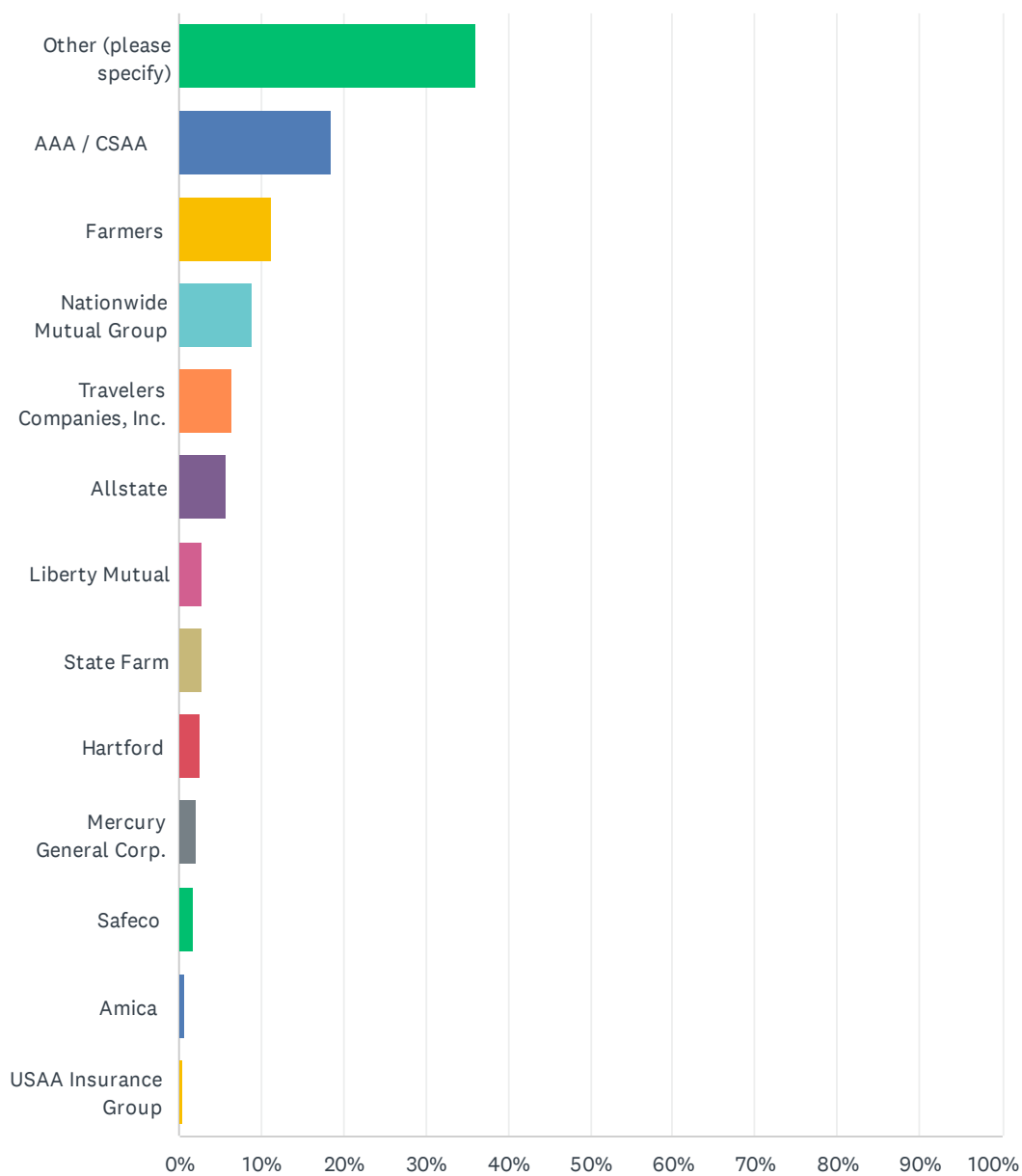
Answered: 772 Skipped: 573



ANSWER CHOICES	RESPONSES	
I currently do not have insurance	44.69%	345
Found coverage right away	11.01%	85
1	5.31%	41
2	5.44%	42
3	8.29%	64
4+	25.26%	195
TOTAL		772

Q7 What is the name of the insurance company that dropped you?

Answered: 772 Skipped: 573

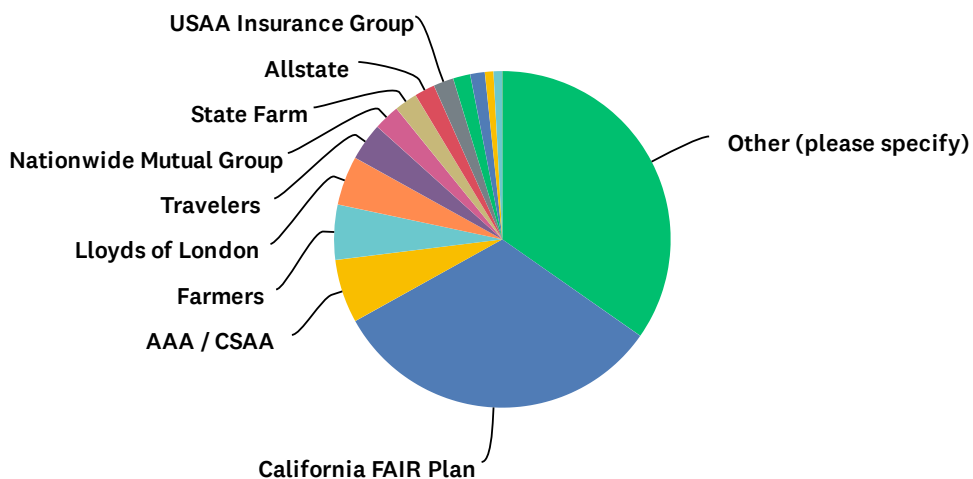


California Home Insurance Availability Survey

ANSWER CHOICES	RESPONSES	
Other (please specify)	36.01%	278
AAA / CSAA	18.65%	144
Farmers	11.27%	87
Nationwide Mutual Group	8.94%	69
Travelers Companies, Inc.	6.48%	50
Allstate	5.70%	44
Liberty Mutual	2.72%	21
State Farm	2.72%	21
Hartford	2.46%	19
Mercury General Corp.	2.20%	17
Safeco	1.68%	13
Amica	0.65%	5
USAA Insurance Group	0.52%	4
TOTAL		772

Q8 What is the name of your current home insurance company?

Answered: 360 Skipped: 985



ANSWER CHOICES	RESPONSES	
Other (please specify)	35%	125
California FAIR Plan	32%	116
AAA / CSAA	6%	22
Farmers	5%	19
Lloyds of London	5%	17
Travelers	4%	13
Nationwide Mutual Group	3%	9
State Farm	2%	8
Allstate	2%	7
USAA Insurance Group	2%	7
Safeco	2%	6
Hartford	1%	5
Amica	1%	3
Mercury General Corp.	1%	3
Liberty Mutual	0%	0
TOTAL		360

Q9 How did switching insurance companies affect your annual home insurance cost?

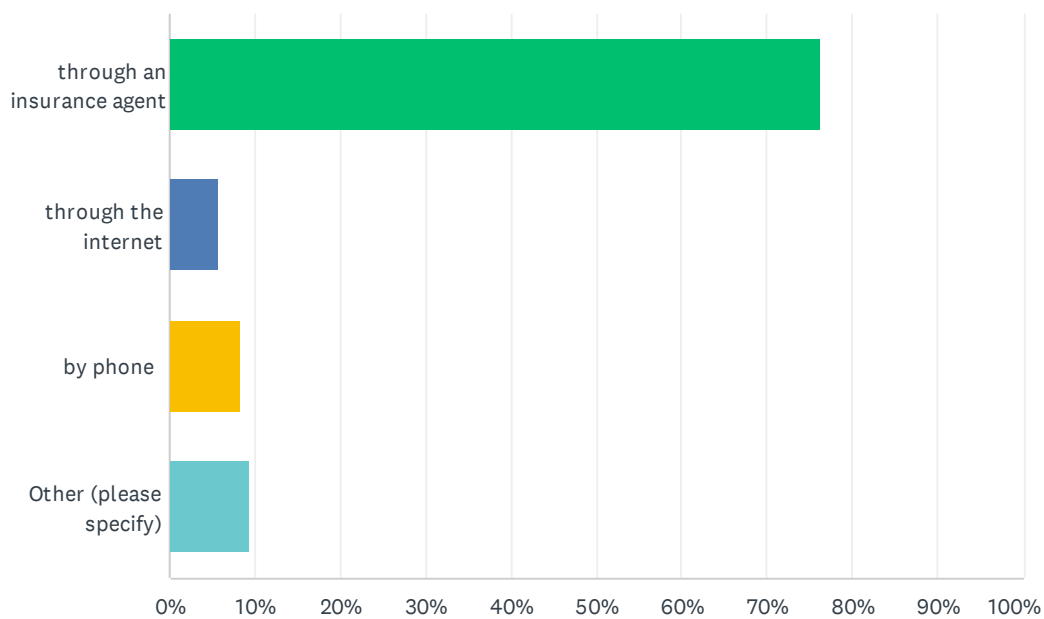
Answered: 360 Skipped: 985



ANSWER CHOICES	RESPONSES	
Increased	85%	307
Stayed the same	10%	37
Decreased	4%	16
TOTAL		360

Q10 How did you buy your current home insurance policy?

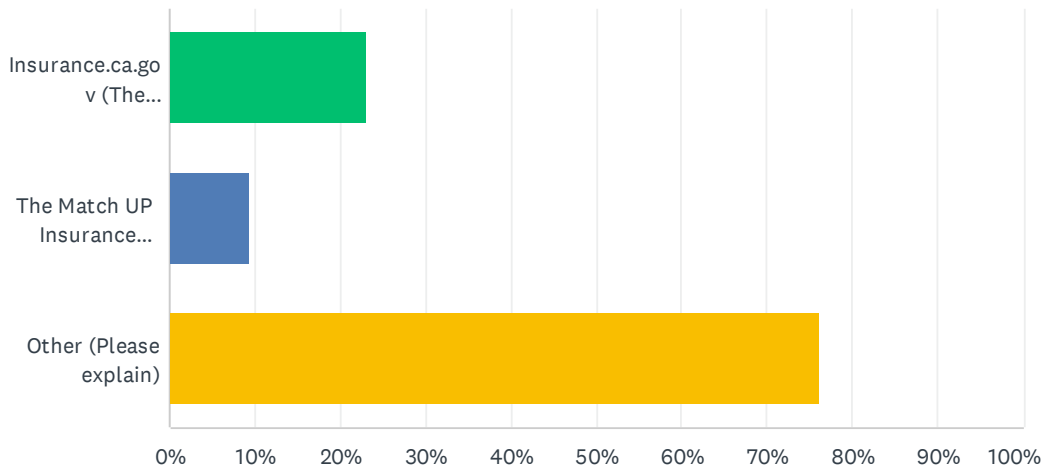
Answered: 360 Skipped: 985



ANSWER CHOICES	RESPONSES	
through an insurance agent	76.39%	275
through the internet	5.83%	21
by phone	8.33%	30
Other (please specify)	9.44%	34
TOTAL		360

Q11 Did you use any of the following when shopping for home insurance after you were dropped?

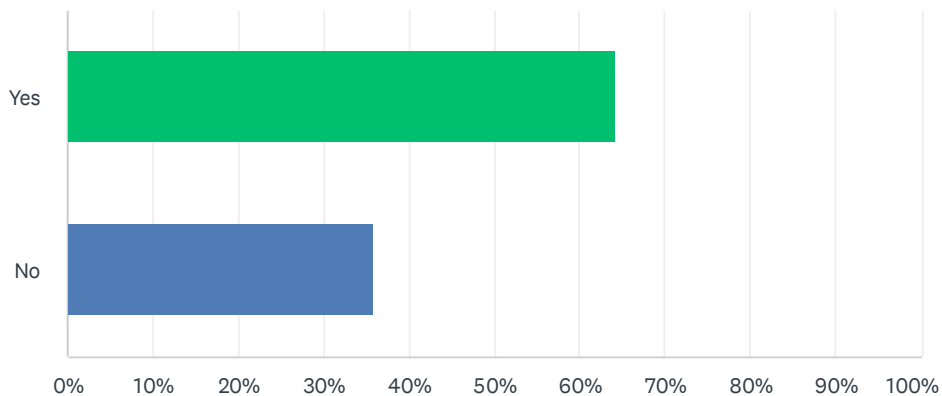
Answered: 679 Skipped: 666



ANSWER CHOICES	RESPONSES	
Insurance.ca.gov (The California Department of Insurance)	23.12%	157
The Match UP Insurance Finder tool (uphelp.org/insurance-finder)	9.28%	63
Other (Please explain)	76.14%	517
Total Respondents: 679		

Q12 Are you willing to share your insurance story with the media or elected officials?

Answered: 652 Skipped: 693



ANSWER CHOICES	RESPONSES	
Yes	64.26%	419
No	35.74%	233
TOTAL		652

Q13 [Optional] Please provide your name and email so we can contact you if we have questions about your responses. This information will not be shared without your consent.

Answered: 517 Skipped: 828

ANSWER CHOICES	RESPONSES	
Name:	95.74%	495
Company:	0.00%	0
Address:	0.00%	0
Address 2:	0.00%	0
City/Town:	96.91%	501
State:	99.61%	515
ZIP:	0.00%	0
Country:	0.00%	0
Email Address:	95.16%	492
Phone Number:	0.00%	0